

## WMCC Financial Assistance Policy Summary

West Michigan Cancer Center's Financial Assistance Program is for patients who are not able to pay.

You may be approved if:

- You have income at or below 350% of the Federal Poverty Level (FPL)
- You complete the WMCC Financial Assistance Application
- You provide the needed documents

Patients must apply within 120 days from the first billing statement.

Discounts are calculated from the Amounts Generally Billed (AGB). AGB is based on amounts received as reimbursement from insurance companies. Patients that are eligible for financial assistance will not be pay more than AGB.

Eligibility is determined using a sliding scale. The family income will be at or below 350 percent of the Federal Poverty Level (FPL) [www.healthcare.gov/glossary/federal-poverty-level-fpl](http://www.healthcare.gov/glossary/federal-poverty-level-fpl).

### Family Income as a % of FPL Discount

Up to 200%	100%
Up to 250%	90%
Up to 300%	80%

WMCC's financial assistance staff will review applications. The decision is made on the application information, income, and assets. Some additional conditions can be found in the full financial assistance policy.

Once a completed application is received, patients will have a decision within 30 business days. Discounts are calculated by the information received.

If more information is needed, the patient will receive a letter. The patient will have 10 business days to return the information.

For an application to be approved all documents must be submitted. If information is not correct, or another solution is found, WMCC may not be able to help.

Free copies of the policy, and application are available in English. Copies are located in the registration and financial counseling areas. They may also be found on the website at <https://www.wmcc.org/insurance-billing-financial-assistance/>. To get copies in the mail, call a WMCC financial navigator at (269) 373-0127.

To apply for financial assistance or find out more about WMCC's financial assistance program, contact a WMCC financial navigator in person:

**In Person:** They are available on-site. They will assist with questions or the application process. They may be able to help with Medicaid applications.

Hours: Monday through Friday 8:30 a.m. to 4:30 p.m.